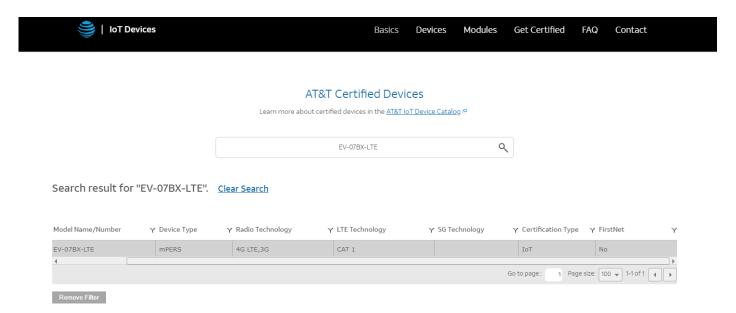
AT&T SIM CARD GUIDANCE



When ordering your AT&T SIM card, please use this guidance. The Device requires a SIM card with **Voice, SMS & Data** (Less than 1GB per month).

1. Ask your representative to look up your device in the AT&T certified Devices List.

This can be found at https://iotdevices.att.com/certified-devices.aspx



- 3. Note the 'Device Type' as being **mPERS.** M-PERS (Mobile Personal Emergency Response System) is a personal alarm device designed to provide emergency assistance. Mobile means it is cellular and uses Voice, data & SMS.
- 4. Note: Radio Technology. AT&T confirm it uses 4G LTE technology, meaning it is approved for Voice, data & SMS.
- 5. Ask your AT&T Representative to provide a **SIM card that has Voice, data & SMS**. The device will not have full capability if they only provide an IOT SIM (Cat 1).

They can leave the IMEI field BLANK in their system and activate the SIM card

Please let your AT&T Representative know they are welcome to call or email us anytime to discuss the requirements of these devices.

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